

# **Proposal for MSV Self-Assessment of ORP's ISM Implementation**

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# ORP ISM SELF-ASSESSMENT USING MSV APPROACH

Rationale:

- **EXPEDITIOUS** and **EFFECTIVE** way to prepare for EH-2 review
- Complements existing auditing and other self-assessment processes

# WHAT IS THE MSV APPROACH?

- Commercial sector “best practice” for evaluating ESH management systems
- “Core Areas” of MSV match well with “Guiding Principles” and “Core Functions” of ISM
- Involves series of open-ended interviews between a review panel and panels of company representatives at different management levels
- “Strengths” and “Opportunities for Improvement” identified

# SUCCESSFUL APPLICATIONS of MSV at HANFORD SITE

- Chemical Management System Pilot  
*(July 1998)*
- Plutonium Finishing Plant Pilot  
*(January 2000)*

# VALUE ADDED OF MSV APPROACH

- Panel-to-Panel dialogue approach better reveals alignments (“Strengths”) and discrepancies (“Opportunities for Improvement”)
- Directly involves a member of the public and a worker as part of the Review Panel to enhance both the **QUALITY** and **CREDIBILITY** of findings

# MSV TIMELINE – KEY ACTIVITIES

- Presented MSV self-assessment proposal to ORP Corporate Board (**Board decision to place project on hold...pursuing delay in EH-2 focused ISM review**)
- Finalize selection of Review Panel members and Interview Panel participants (**postponed**)
- Send Information Package (which will include “interview questions”) to Interview Panel participants (**postponed**)

# MSV TIMELINE – KEY ACTIVITIES (*cont.*)

- Conduct Panel-to-Panel interviews  
**(postponed)**
- Present Preliminary verbal report of findings  
to ORP Management **(postponed)**
- Deliver Final written report to ORP  
management **(postponed)**

# INTERVIEW PANELS\*

- ORP Corporate Board
- ORP Line Mid-Management (OPs, PD, SR)
- ORP Support Mid-Management (ESHQ, BA, PI)
- ORP Workers Panel (line and support)
- ORP Workers Panel (line and support)
- CHG Upper Management **OR** CHG Mid-Management (line and support)

\*Panels are comprised of PEERS. Direct reporting relationships NOT represented on same panel.



# REVIEW PANEL MEMBERS

- Facilitator – Lori Ramonas, Nuvotec
- Support Organization – Roger Briggs, ORP
- Line Organization – TBD, RL
- Labor / Bargaining Unit – TBD
- Member of the Public – TBD (position under review)

# PROPOSED CANDIDATES for PUBLIC MEMBER of REVIEW PANEL

Criteria for selection:

- Some familiarity with ORP and ISM
- Ability to participate **OBJECTIVELY** and **CONSTRUCTIVELY**

# Sample Interview Questions

- Describe how your organization is structured to implement Integrated Safety Management and YOUR role in it?
- How will you ensure that the Integrated Safety Management effort will be sustained and institutionalized as a way of doing business.
- Describe how you develop and integrate procedures for ensuring safe operations for all processes, process changes, and maintenance.
- Describe your system for assessing hazards and risks associated with your processes.
- Describe your process for identifying resources needed and staffing required for safety management implementation.
- Describe how safety management policies and performance are communicated INTERNALLY, EXTERNALLY.

# Next Steps

- Conduct panel interviews (interview week TBD)
- Assemble data from interviews (that week)
- Issue preliminary report (one week after interviews)
- Issue final report (three weeks after interviews)
- Distribute final report